**Module 10: Cash management and revenue cycle management**

**Learning objectives**

1. Understand the purpose of cash management
2. Understand why accounts receivable management is important in health care setting
3. Understand methods to monitor accounts receivable
4. Understand steps in revenue cycle management
5. Understand the issues and types with fraud, error, and abuse in health care
6. Understand largest Medicare fraud
7. Understand how to handle patients
8. Understand reasons why claims get denied
9. Understand parts of the EOB

**Book chapter**

* Chapter 17