**Module 8: Hospitals**

**Learning objectives**

* Be able to define hospitals
* Understand modes of care offered by hospitals
* Understand the findings from F. Nightingale’s notes on hospitals
* Understand classifications of hospitals
  + Levels
  + Types
* Understand the historical development of the modern hospital
  + History of US hospitals
* Understand hospital accreditation
* Understand hospital finances: Sources of revenues
* Understand basic characteristics of hospitals (See table 8.1)
* Understand hospital expenses
* Understand how hospitals compete for..
  + Patients
  + Physicians
  + Insurance contracts
* Understand different types of budgets
* Understand economies of scale and diseconomies of scale
* Understand methods to control hospital cost through regulations
* Understand how to calculate DRGs

**Book chapters**

* Chapters 8 & 9 (there is no PP for chapter 9)

**News articles**

* [Improve patient experience to increase patient loyalty](http://businessoverbroadway.com/improve-the-patient-experience-to-increase-patient-loyalty)
* Becker hospital review: [50 things to know about the hospital industry](http://www.beckershospitalreview.com/hospital-management-administration/50-things-to-know-about-the-hospital-industry.html)
* US News & World Report: [Best hospitals](http://www.usnews.com/info/blogs/press-room/articles/2016-08-02/us-news-announces-the-201617-best-hospitals)
* [Information regarding hospitals from CDC](http://www.cdc.gov/nchs/data/hus/2011/116.pdf)
* [Saving Grady Memorial Hospital](http://www.rand.org/blog/2013/06/saving-grady-reflections-on-kate-neuhausens-narrative.html)
* [US Government still pays Civil War benefits](http://www.usnews.com/news/blogs/washington-whispers/2012/02/09/us-government-still-pays-two-civil-war-pensions)

**Book/Chapters**

* Traditional Care: [Hospitals and Health Care in the US](http://www.jblearning.com/samples/0763745049/45049_CH01.pdf)
* Florence Nightingale: [Notes on hospitals](https://archive.org/details/notesonhospital01nighgoog)

**Other resources**

* Lane, S. G., Longstreth, E., Nixon, V., & Access Project (Boston, Mass.). (2001). *A community leader's guide to hospital finance : Evaluating how a hospital gets and spends its money..*Boston: Access Project.

**Other websites**

* [Joint commission](https://www.jointcommission.org/)
* Joint commission: [Understanding the basics](http://www.hcpro.com/content/203861.pdf)
* [American Hospital Associations](http://www.aha.org/)
* AHA: [Facts about hospitals](http://www.aha.org/content/00-10/08-issue-facts-to-know-.pdf)
* [Interesting facts about hospitals](http://www.kickassfacts.com/25-interesting-facts-about-hospitals/)